

CLASS ACTION SETTLEMENT – COMMUTER TRAIN DELAYS

NOTICE TO CLASS MEMBERS

In Superior Court file #500-06-000937-181, a class action was authorized on April 1, 2020, and amended on May 5, 2020, against the Réseau de transport métropolitain (“**exo**”) and the Autorité régionale de transport métropolitain (“**ARTM**”) by judgment of the Honourable Pierre-C. Gagnon, on behalf of the individuals in the group described below (the “**Class Action**”):

“All persons who paid for an exo transit fare to travel on the Deux-Montagnes or Mascouche train lines at any time between November 1, 2017, and February 28, 2018.” (the “**Members**”)

Mr. Spiros Konstas (“**Mr. Konstas**”) was appointed as the representative for the purposes of the Class Action.

This notice is published in accordance with a judgment rendered on March 16, 2026 (the “**Judgment**”), by the Honourable Céline Legendre of the Superior Court of Quebec, who approved the Settlement Agreement reached between Mr. Konstas, exo, and ARTM in the context of the Class Action (the “**Settlement Agreement**”). The Judgment is now in effect and fully enforceable.

Mr. Konstas alleges that exo and ARTM failed to fulfill their obligations, which resulted in service disruptions on the Deux-Montagnes and Mascouche train lines during the winter of 2017-2018. Exo and ARTM dispute Mr. Konstas’ allegations. The Settlement Agreement was reached solely to avoid the costs and inconveniences of a trial that would have lasted approximately 2 months.

SUMMARY OF THE SETTLEMENT AGREEMENT

Without any admission of liability or fault, and while expressly denying such, exo and ARTM have agreed to:

- Pay a **maximum amount as listed in the tables below** to each Member who solemnly declares that they paid for a transit fare to travel on the Deux-Montagnes and/or Mascouche train lines between November 1, 2017, and February 28, 2018, in accordance with the claims procedure outlined below.
- Pay an amount to the Members’ lawyers as compensation for their legal fees, drawn from the settlement fund.

Table 1 – Maximum Compensation for Monthly or Annual TRAIN/TRAM Pass Holders

CATEGORIES	Regular (Ages 25 to 65)	Student (Ages 18 to 25)	Reduced (Ages 6 to 17 and 65+)
Montreal / Laval	\$107	\$85.50	\$64
North Shore Mascouche, Terrebonne, Deux-Montagnes	\$145	\$116	\$87

Table 2 – Maximum Compensation per TRAIN/TRAM Booklet (maximum 3 booklets per Member)

CATEGORIES	Regular	Reduced
Montreal / Laval	\$21.50	\$12.86
North Shore Mascouche, Terrebonne, Deux-Montagnes	\$29	\$17.50

A maximum amount of \$75,000.00 will also be paid to Trajectoire Québec as indirect compensation for Members who purchased one or more 1-trip tickets, subject to deductions provided for by law in favor of the Fonds d'aide aux actions collectives.

In exchange, the Members (i) acknowledge that the payment of an amount constitutes a full settlement of their claims, and (ii) agree to waive any claims against exo and/or ARTM arising from train delays or cancellations, or service disruptions between November 1, 2017, and February 28, 2018.

ELIGIBILITY FOR PAYMENT

On March 16, 2026, the Honourable Céline Legendre of the Superior Court of Quebec approved the Settlement Agreement, which provides that Services Proactio Inc. is appointed as the claims administrator for eligible Members.

You are eligible if:

1. You paid for a transit fare that is not a 1-trip ticket;
2. That fare was purchased for travel on the Deux-Montagnes and/or Mascouche line;
3. You travelled on the Deux-Montagnes and/or Mascouche line between November 1, 2017, and February 28, 2018.

If you meet **all of the above listed conditions**, you may be eligible for payment in the amount set out in the tables above, provided you **complete all steps** of the claims procedure outlined below.

CLAIMS PROCEDURE

The process to follow to receive payment under the Settlement Agreement depends on your situation, as outlined in Option 1 or Option 2:

OPTION 1: For Members who were previously contacted by email because their contact information appears on the lists compiled by exo and the Members' lawyers, the following steps must be completed:

- a) **COMPLETE** the information below and **PROVIDE** any additional details required in the form available on the website: <https://proactio.ca/en/collective-action/>;
- b) **SOLEMNLY DECLARE:**
- i. Your city or municipality of residence during the period from November 1, 2017, to February 28, 2018;
 - ii. The type of transit fare purchased, either monthly or annual TRAIN/TRAM fares, OR TRAIN/TRAM booklets;
 - iii. In the case of TRAIN/TRAM booklets only, the number of booklets purchased;
- c) **ALL OF THE ABOVE** must be completed no later than October 20, 2026.

OPTION 2: For Members who were not previously contacted by email, the following steps must be completed:

- a) **COMPLETE** the information below and **PROVIDE** any additional details required in the form available on the website: <https://proactio.ca/en/collective-action/>;
- b) **SOLEMNLY DECLARE:**
- i) Your email address;
 - ii) Your phone number;
 - iv. Your city or municipality of residence during the period from November 1, 2017, to February 28, 2018;
 - v. The type of transit fare purchased, either monthly or annual TRAIN/TRAM fares, OR TRAIN/TRAM booklets;
 - vi. In the case of TRAIN/TRAM booklets only, the number of booklets purchased;
- c) **PROVIDE** a valid piece of identification showing your date of birth;
- d) **PROVIDE** official proof of address¹ (including postal code) between November 1, 2017, and February 28, 2018;
- e) **ALL OF THE ABOVE** must be completed no later than October 20, 2026.

¹ The following documents are considered valid forms of proof: notices of assessment, phone bills, electricity bills, pay stubs, bank statements, letters received from the government, municipal or school tax bills, home or automobile insurance statements, and permanent resident cards. You may redact any information other than your name, address, and the date of the document, such as account numbers or outstanding balances.

The claims administrator will verify the information you provide, which will remain strictly confidential and will be used solely to determine your eligibility to receive a payment under the Settlement Agreement.

PAYMENT TERMS

Payments to eligible Members who submit a valid claim that meets the requirements by the deadline of October 20, 2026 will be issued within 60 days following the expiration of that deadline.

If there are insufficient funds to fully satisfy all claims, the payments will be reduced proportionally (i.e., based on the value of each individual claim relative to the total value of all claims).

FOR MORE INFORMATION

The contact details for the Members' lawyers are as follows:

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Please note that the detailed notice is also available on the Registry of class actions' website at: [Registry of class actions](#) (case no. 500-06-000937-181).

All questions or requests for information may be directed to them.

THE PUBLICATION OF THIS NOTICE WAS ORDERED BY THE COURT