

## COMMUTER TRAIN DELAYS

NOVEMBER 2017 TO FEBRUARY 2018

## CLASS ACTION SETTLEMENT

A class action was authorized on April 1, 2020, and amended on May 5, 2020, against the Réseau de transport métropolitain (“**exo**”) and the Autorité régionale de transport métropolitain (“**ARTM**”) on behalf of the group described below:

*“All persons who paid for an exo transit fare to travel on the Deux-Montagnes or Mascouche train lines at any time between November 1, 2017, and February 28, 2018.” (the “**Members**”)*

A settlement agreement has been reached between the parties for the payment of a maximum amount to eligible Members as outlined in the tables below, as well as an amount to the Members’ lawyers as compensation for their fees, drawn from the settlement fund, the whole without any admission of liability (the “**Settlement Agreement**”). On March 16, 2026, the Honourable Céline Legendre, J.S.C., approved this agreement.

### **What are the terms of the agreement?**

Among other things and without admission, exo and ARTM agree to pay a **maximum amount** as set out in the tables below to each eligible Member who has completed the claims procedure in counterpart and as ordered by the Court. Members waive any claims against exo and/or ARTM arising from train delays or cancellations, or service disruptions between November 1, 2017, and February 28, 2018.

**Table 1 – Maximum Compensation for Monthly or Annual TRAIN/TRAM Pass Holders**

<b>CATEGORIES</b>	Regular (Ages 25 to 65)	Student (Ages 18 to 25)	Reduced (Ages 6 to 17 and 65+)
<b>Montreal / Laval</b>	\$107	\$85.50	\$64
<b>North Shore</b> Mascouche, Terrebonne, Deux-Montagnes	\$145	\$116	\$87

**Table 2 – Maximum Compensation per TRAIN/TRAM Booklet (maximum 3 booklets per Member)**

<b>CATEGORIES</b>	Regular	Reduced
<b>Montreal / Laval</b>	\$21.50	\$12.86
<b>North Shore</b> Mascouche, Terrebonne, Deux-Montagnes	\$29	\$17.50

*A maximum amount of \$75,000.00 will also be paid to Trajectoire Québec as indirect compensation for Members who purchased one or more 1-trip tickets, subject to deductions provided for by law in favor of the Fonds d’aide aux actions collectives.*

## **Who is eligible?**

Members who paid for a transit fare, other than a 1-trip ticket, to travel on the Deux-Montagnes and/or Mascouche train line between November 1, 2017, and February 28, 2018.

## **What is the claims procedure?**

- Option 1: For Members previously contacted by email:

Solemnly declare (1) your city or municipality of residence during the period from November 1, 2017, to February 28, 2018, (2) the type of transit fare purchased, and (3) in the case of TRAIN/TRAM booklets only, the number of booklets purchased.

- Option 2: For Members not previously contacted by email:

Solemnly declare (1) your email address, (2) your phone number, (3) your city or municipality of residence during the period from November 1, 2017, to February 28, 2018, (4) the type of transit fare purchased, and (5) in the case of TRAIN/TRAM booklets only, the number of booklets purchased.

You must also provide (1) a valid piece of identification showing your date of birth, and (2) official proof of residence (including postal code) between November 1, 2017, and February 28, 2018.

## **Where can I submit my claim?**

For both Option 1 and Option 2, you must complete all required information accurately and as required using the form available on the following website: [proactio.ca/en/collective-action/](http://proactio.ca/en/collective-action/). All information provided will remain strictly confidential.

## **What is the deadline to submit a claim?**

The claim must be submitted no later than October 20, 2026.

## **What is the payment timeline?**

Payments to eligible Members who submit a valid claim that meets the requirements **within the deadline** will be issued within 60 days following the expiration of that deadline.

The payment amount may be adjusted based on the number of claims submitted.

## **Where can I find more detailed information?**

A detailed notice to Members outlining the procedure for submitting a claim and the requirements to receive a payment is available at the registry of the Superior Court of Quebec and on the following websites: [www.belong.ca](http://www.belong.ca) and [www.calexboutique.com/class-actions](http://www.calexboutique.com/class-actions).

***In the event of any discrepancy, the detailed notice shall prevail.***

## Whom to contact for additional questions?

For more information, contact the Members' lawyers at the following coordinates:

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Please note that the detailed notice is also available on the Registry of class actions' website at: [Registry of class actions](#) (case no. 500-06-000937-181).

**THE PUBLICATION OF THIS NOTICE WAS ORDERED BY THE COURT**